LARC VIRAL LOAD CLINIC : LABORATORY INTERFACE

Learning Session #1

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| Participating Facilities and Laboratories |
| Mbare Polyclinic, Kuwadzana Polyclinic, Parirenyatwa Group of Hospitals OI, Zengeza Polyclinic, Seke North Polyclinic, Hatcliffe Polyclinic, Beatrice Road Infectious Disease Hospital Laboratory, National Microbiology Reference Laboratory and PSI Laboratory |

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| Learning Session 1 Objectives | Expected Outputs |
| * Sensitize participants on the VL CLI * Introduce the LARC team * Prime participants on the QI principles * Identify current gaps in management of clients on ART with high VL * Develop plans for the first Action Period | * Engaged stakeholders with QI capacity * Facility plans for Action Period 1 of the VL CLI * LARC Deliverables |

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| DAY 1: 28 October 2019 | | |
| TIME | ACTIVITY | PRESENTER |
| 07:45 – 08:00 | Registration/Sign In | **Ms Sekai Mangota** |
|  | **Remarks from MOH** | **Dr. B. B. Khabo** |
| **08:00 - 08:45** | **Remarks from Directorate of Laboratory Services** | **Raiva Simbi** |
| **08:45 - 09:00** | **Remarks from National Microbiology Reference Laboratory** | **Norah Vere** |
| **09:00 - 09:15** | **PEPFAR Remarks** |  |
| 09:15 – 10:00 | LARC Overview: Improving HIV Service Delivery through a Quality Improvement Collaborative and Enhanced Lab-Clinic Interface | **Dr. Katy Yao** |
| 10:00 – 10:30 | Break |  |
| 11:00 – 01:00 | LARC Project Overview & Methodology Overview OVERARCHING – QI Primer & Project Management  DEFINE – Stakeholder Analysis, & Process Mapping | **Dr. Barbara McKinney** |
| 01:00 – 02:00 | Lunch |  |
| 02:00 – 03:00 | DEFINE - Project Outline, VOC, Elevator Speech | **Dr. Barbara McKinney** |
| 03:00 – 04:30 | Group Work on Presentations / Elevator Speech  On Tuesday, Present Slides # 1-8, and 14 | **Coaches/LARC Faculty\*\*** |
| DAY 2: 29 October 2019 | | |
| 08:00 – 10:00 | TEAM PRESENTATIONS – 8 Teams (20 minutes each – 10-min presentation & 10-min Q & A) | **Moderator** |
| 10:00 – 10:30 | Break |  |
| 10:30 – 11:30 | TEAM PRESENTATIONS Continue | **Moderator** |
| 11:30 – 12:00 | MEASURE | **Dr. Barbara McKinney** |
| 12:00 – 01:00 | Data Collection Tool / Plan - Project Data | **Mr. Japhet Mabuku** |
| 01:00 – 02:00 | Lunch |  |
| 02:00 – 02:30 | CMM Presentation | **Dr. Katy Yao** |
| 02:30 – 03:00 | Coaching / Mentorship Expectations |  |
| 03:00 – 03:30 | Change Management including Activity | **Dr. Barbara McKinney** |
| 04:00 – 04:30 | Wrap-Up Day #2  Preview Day #3 |  |
| DAY 3: 30 October 2019 | | |
| 08:00 – 08:30 | “Name that Tool” | **Mr. Goodrich Mguni/**  **Mr. Takudzwa Machirori** |
| 8:30-8:45 | PEPFAR Remarks | **Dr. Shirish Balachandra** |
| 08:45 – 9:30 | ANALYZE including Fishbone Activity | **Dr. Barbara McKinney** |
| 09:30 – 10:00 | Identify greatest challenges in implementing LARC 3.0 over the next 2 months | **Dr. Katy Yao / Dr. Barbara McKinney** |
| 10:00 – 10:30 | Break |  |
| 11:00 – 01:00 | Review Deliverables Assigned Session #1 / Group Action Planning / Baseline Data Collection / Group Work | **Coaches/LARC Faculty** |
| 01:00 – 02:00 | Lunch |  |
| 02:00 – 02:30 | Course Evaluation | **Mr. Japhet Mabuku** |
| 02:30 – 03:00 | Meeting Closure |  |

\*\* Coaches & LARC Faculty are requested to stay by for a Debrief Session following the close of the sessions on Monday & Tuesday