**Case Study # 5:**

**Matching the Metric (Measure) with the Aim**

**AIM:**

To have user friendly SOPs/Guidelines available in all consultation rooms by Oct 2016

Evaluate the Aim Statement:

* How will you know if any change that you implement is an improvement?
* Is the aim statement clear? Are the terms defined?
* Can you measure it?
* Is there a baseline measure and goal set?
* Is the goal realistic?

If not clear, measurable or realistic, then rewrite the aim statement:

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**METRIC:**

Select the best metric (measure) for the aim statement as it is given or rewritten:

1. Number of user-friendly SOPs-Guidelines available / Number of all guidelines
2. Number of rooms with specified SOPs-Guidelines present / Number of all Clinic Consultation rooms
3. Number of SOPs-Guidelines created

Defend your answer:

**Creating a Data Collection Tool**

Create a Data Collection Tool for the project above:

**Displaying Your Data**

Create a simple graph for displaying your data