

AGENDA
Learning Session #2

DAY 1		
TIME	ACTIVITY	PRESENTER
Coordinator:		
07:30 – 08:00	Registration	
08:00	Participant Presentations Due via e-mail	
08:00 – 08:30	Welcome	
08:30 – 10:30	Participant Presentations <i>Each Team - 20 min. for presentation & 15 min. for follow-up Q&A; Each remote partner - 20 min. for a summary presentation</i>	
10:30 – 11:00	Break	
11:00 – 13:00	Participant Presentations (Continued)	
13:00 – 14:00	Lunch	
Coordinator:		
14:00 – 14:20	Participant Presentations (Continued)	
14:20 – 15:00	Review of Projects: Lessons Learned	
15:00 – 15:30	DMAIC Overview; Review from LS #1; LS #2 Deliverables	
15:30 - 16:25	CMM Review	
16:25 – 16:30	Wrap-Up Day #1 / Preview Day #2 / Tea***	
DAY 2		
Coordinator:		
07:45 – 08:00	Sign In	
08:00 – 08:30	Energizer	
08:30 – 09:45	SIMULATION – Phase I (See Simulation Guidance)	
09:45 - 10:30	IMPROVE Tools	
10:30 – 11:00	Break	
11:00 – 13:00	IMPROVE Tools	
13:00– 14:00	Lunch	
Coordinator:		
14:00 – 14:30	IMPROVE Tools	
14:30 – 15:00	SIMULATION - IMPROVE	
15:00 – 16:15	SIMULATION – PHASE II	
16:15 – 16:30	Wrap-Up Day #2 / Preview Day #3 / Tea***	
DAY 3		
Coordinator:		
07:45 – 08:00	Sign In	
08:00 – 08:30	Energizer	
08:30 – 09:30	Data Display	
09:30 – 10:30	Mentorship: What Works / Lessons Learned	
10:30 – 11:00	Break	
11:00 – 01:00	Review Session #2 assigned deliverables / Action Planning / Group Work	
01:00 – 02:00	Lunch	
Coordinator: Winnie Sheena		
02:00 – 02:30	Evaluation, Plus/Delta	
02:30 – 03:00	Meeting Closure/ Tea***	

Coordinator: AV/Computer, Time Keeper, Logistics – Tea & Lunch, Collect Action/Review Items, “Treat Patrol”

***Daily Faculty Debrief to Follow Wrap-Up